

Desk Riser

User Guide

Branch

The new way of working you've been waiting for.

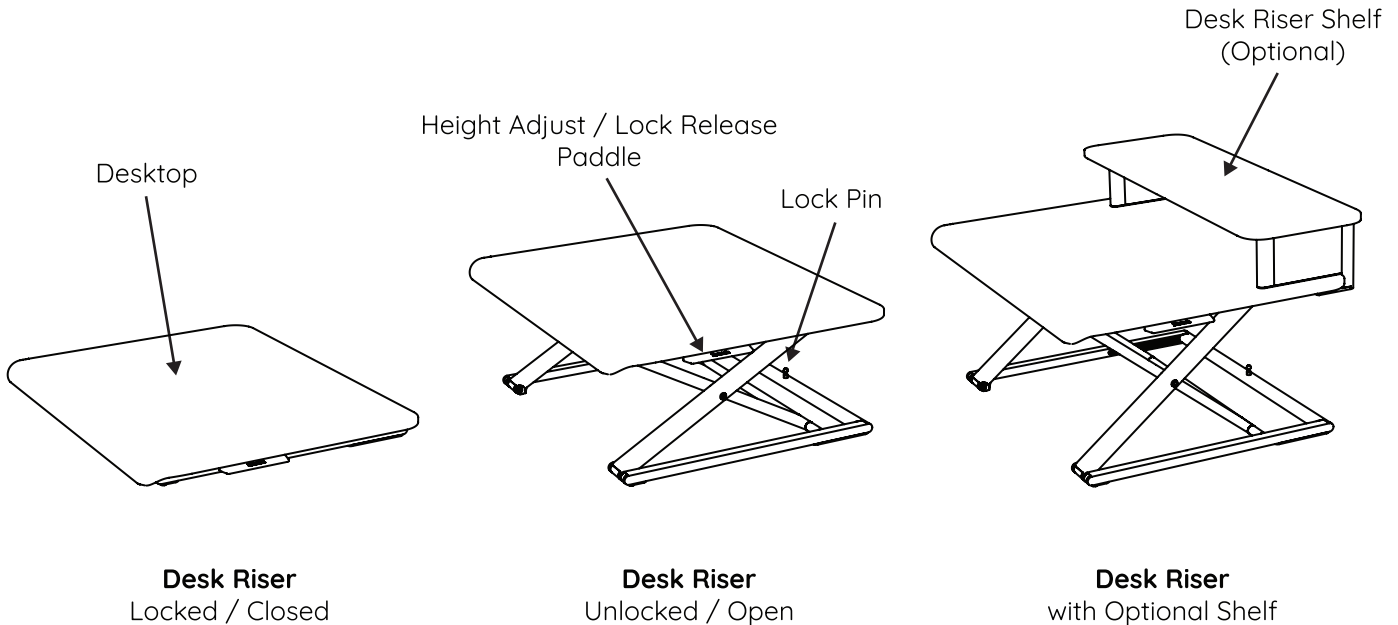
Scan here for a digital copy
of your assembly guide.



Caution

- This product contains an adjustable scissors mechanism that is designed for smooth and fluid height adjustment.
- Children, curious pets, fingers and other body parts should be kept well away from the moving scissors mechanism to reduce the risk of pinching or other injury.
- All computer, power, and data cords should be kept away from the moving scissors mechanism to prevent pinching of cords and the potential risk of shock.
- The Desk Riser should only be used on a flat, solid, and stable surface. Never attempt to use as a lap desk or on uneven surfaces that cannot support the full weight and dimensions. Always test the surface to be used before setting up the Desk Riser.
- Do not attempt to force the desktop surface up or down without using the Height Adjustment Paddle.
- Always use two hands when adjusting the height of the Desk Riser.
- Do not change the specifications or modify this product for any other purpose beyond its intended use as a Desk Riser.
- Keep the Desk Riser dry and away from moisture.
- To avoid damage or injury, always fully lower and engage the Lock Pin prior to moving or transporting the Desk Riser.
- Never sit or stand on the Desk Riser.
- Do not place more than 26 lbs (12 kg) on the Desk Riser.
- If any parts are missing, broken, damaged, or worn, stop use of the Desk Riser until Branch authorized replacement parts are received.
- Failure to follow these warnings may result in serious injury or death.
- Keep this manual for future reference.

Overview



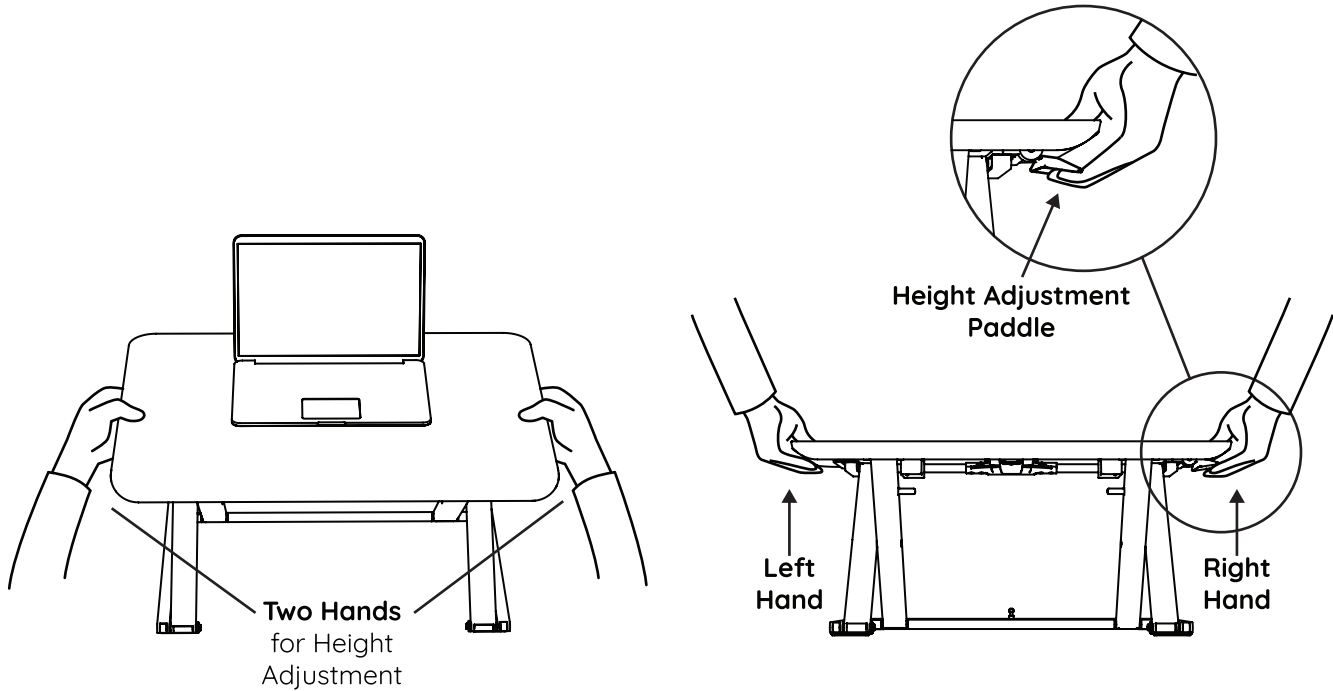
The **Desk Riser** is locked in the closed position. To unlock and adjust the Desktop height, squeeze the Height Adjust / Lock Release Paddle.

Included Hardware



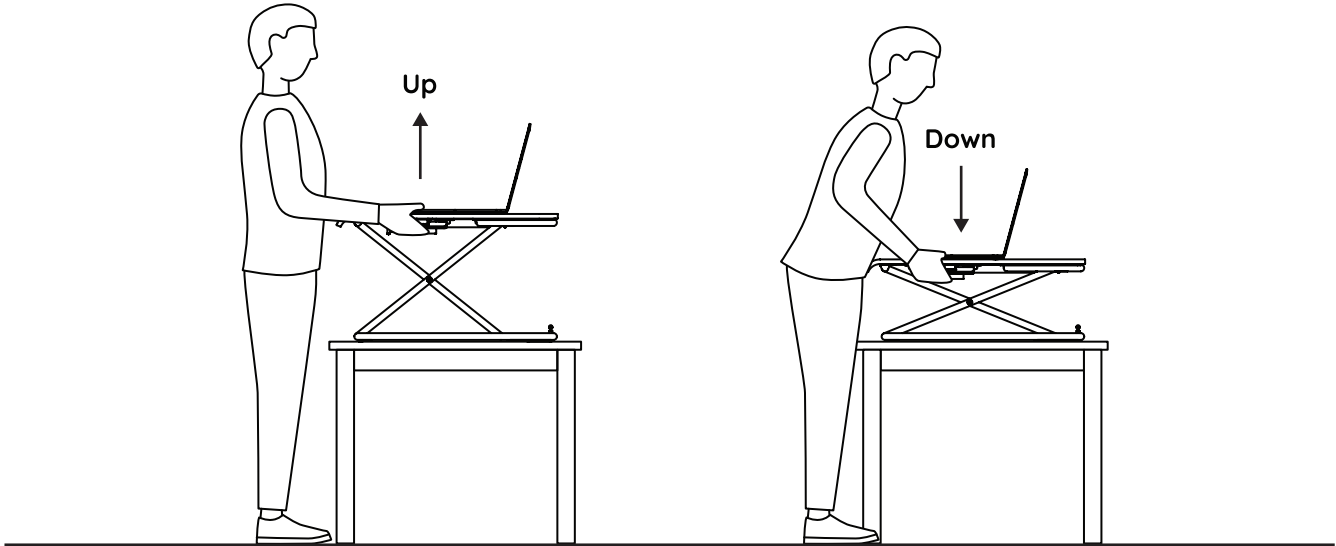
8mm Wrench
x2

1. User Guide



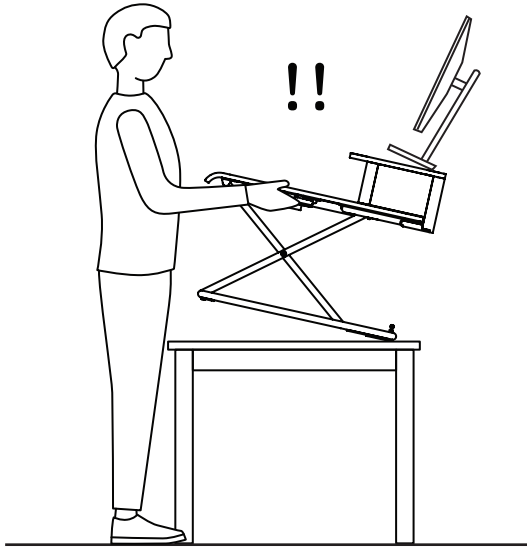
Always adjust the height of the Desk Riser using **Two Hands**. To adjust the height of the Desk Riser, place your hands on each side of the desktop. With your **Right Hand**, squeeze the **Height Adjustment Paddle** and then use both hands to lift up or push down.

2. User Guide



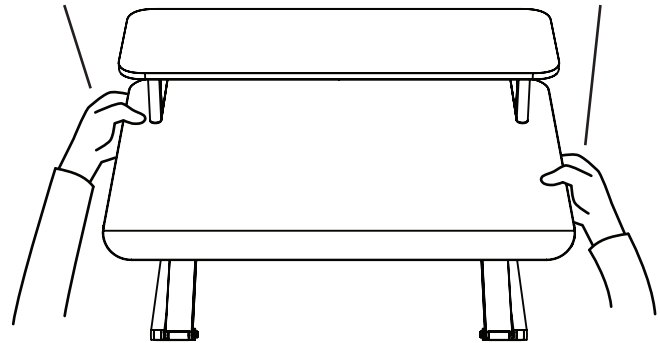
The Desk Riser gently assists in raising and lowering the height position. The assistance level may vary depending on the weight on the surface. When **raising up**, guide the Desk Riser carefully, matching its pace. When **lowering down**, adjust your posture if needed to manage the assistance.

3. User Guide



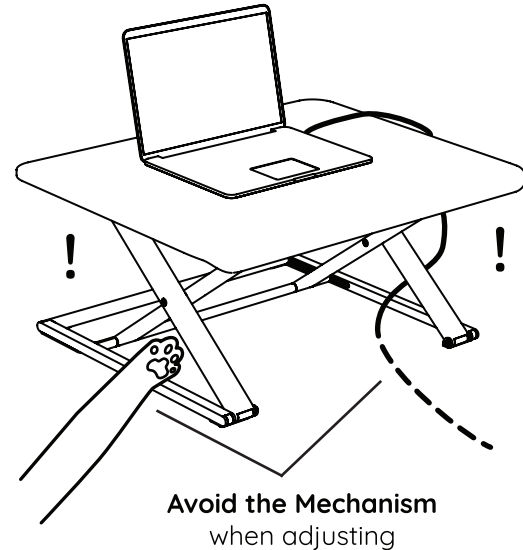
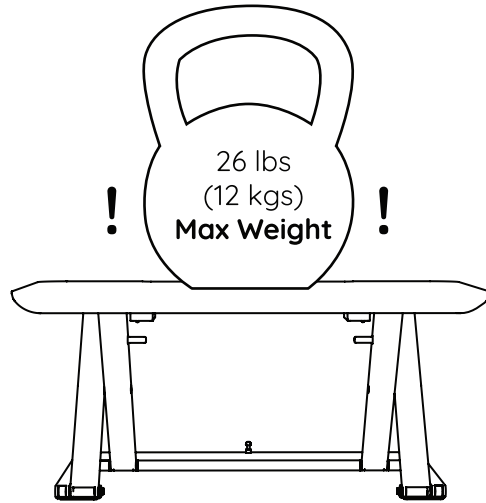
Left Hand
towards back

Right Hand
on paddle



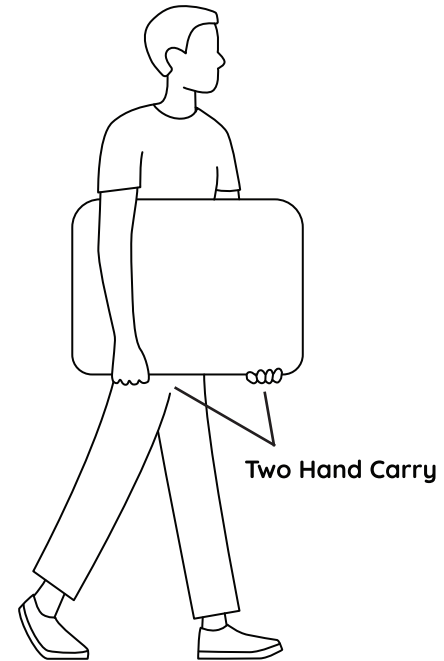
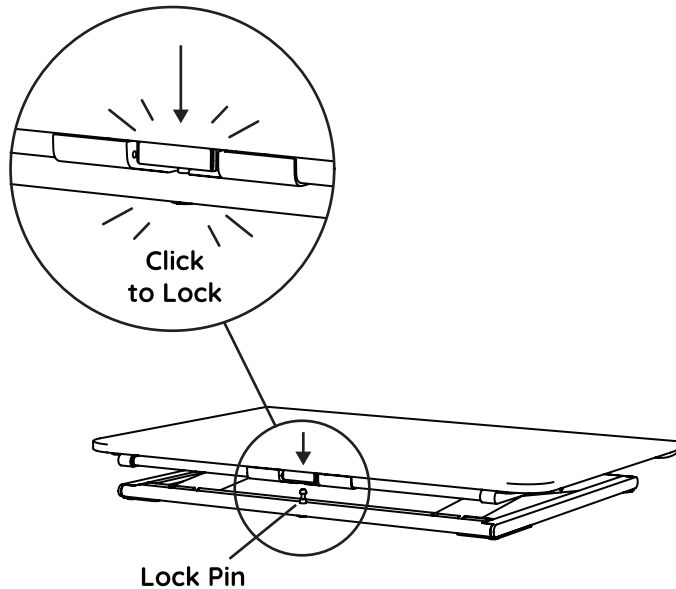
*** Caution:** To prevent tipping when adjusting the Desk Riser with heavy items on the back of the desktop or optional Shelf, raise or lower the height slowly and carefully. For added stability, support the weight by placing your **Left Hand** toward the back of the Desk Riser.

4. User Guide



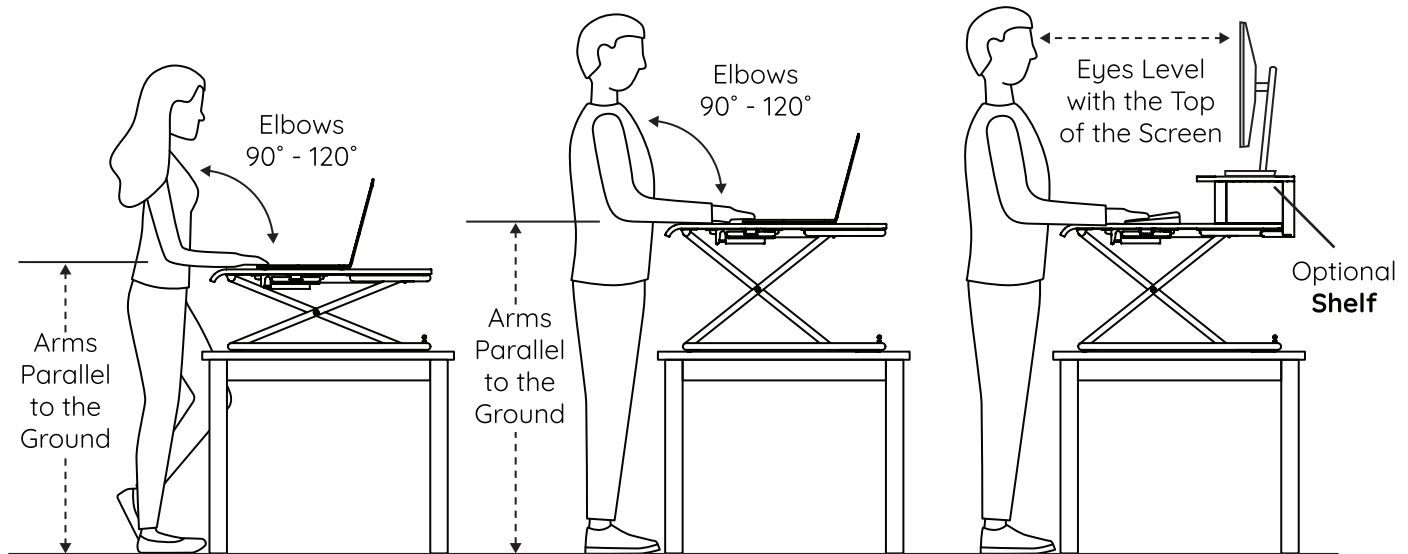
Do not place more than **26 lbs (12 kg)** onto the Desk Riser. Children, curious pets, fingers and other body parts should be **kept away** from the **moving scissors mechanism** at all times to reduce the risk of pinching or injury. All computer, power, and data **cords** should be kept away from the mechanism to **prevent pinching** and the **potential risk of shock**.

5. User Guide



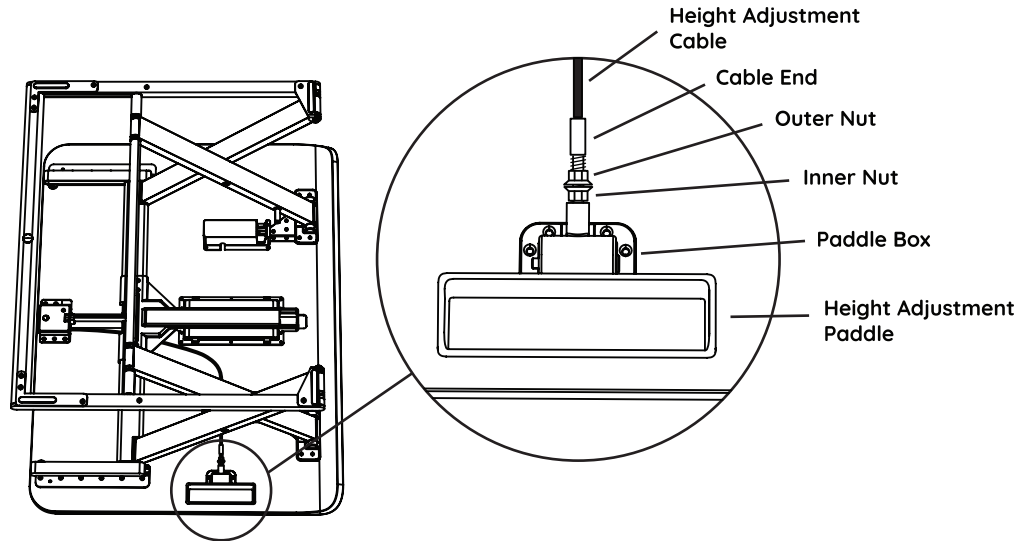
When closing the Desk Riser, make sure to lower the desktop surface until the **Lock Pin** is fully engaged with the frame. The Lock Pin ensures the Desk Riser stays locked when closed and prevents opening when storing or moving to your next workstation. Check that the Lock Pin is engaged before lifting, carrying, or moving the Desk Riser.

6. User Guide



For an ideal ergonomic standing posture, adjust the height of the Desk Riser so your **Arms are Parallel** with the ground while keeping your **elbows bent between 90°-120°**. If you are using the optional Desk Riser **Shelf**, adjust the height of your external monitor so the **Top of the Screen is Level with your Eyes**.

7. User Guide

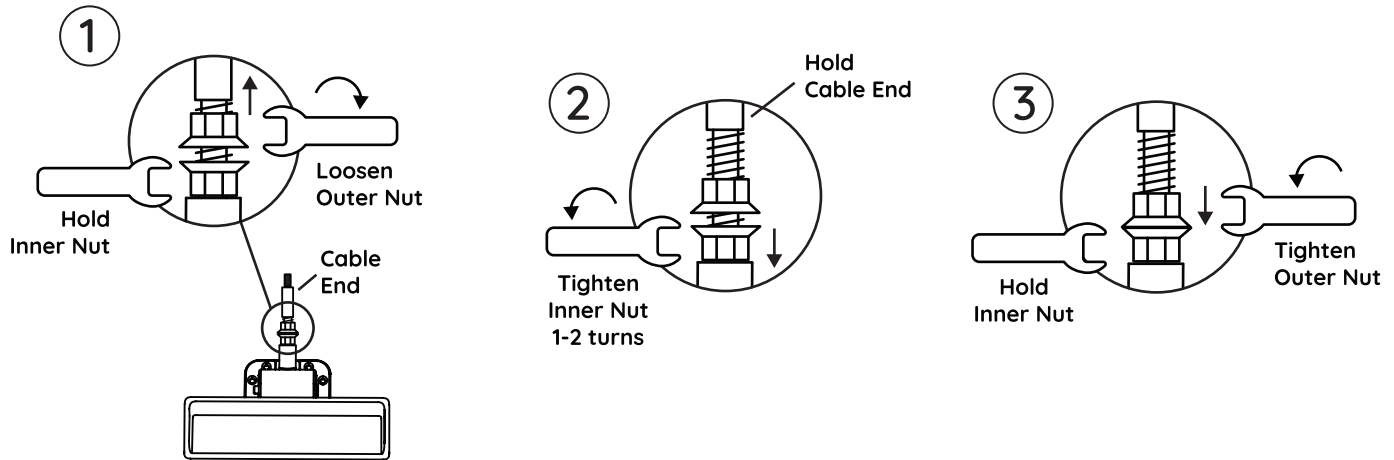


Over time and extended use, the Desk Riser **Height Adjustment Cable** can stretch, requiring simple maintenance. This usually presents itself in two unique ways:

- 1. It is difficult to unlock the Desk Riser and/or pressing the Height Adjustment Paddle provides little to no lift assistance.**
- 2. The Desk Riser raises up by itself without pressing the Height Adjustment Paddle.**

To make adjustments, raise the Desk Riser to the maximum height, and then carefully turn upside down on a clean flat surface. Proceed to the next steps on the following pages.

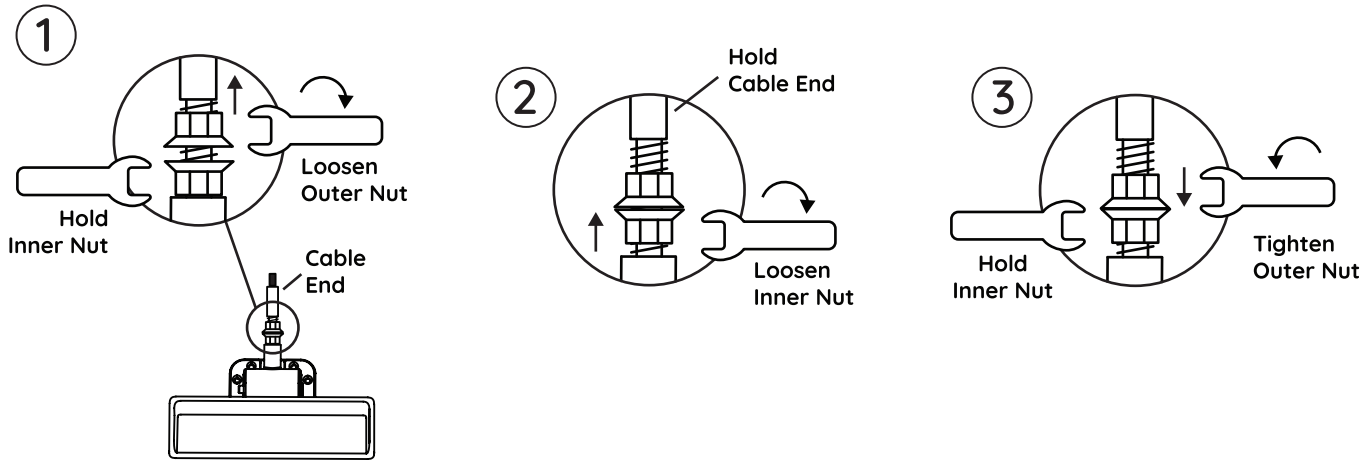
8. User Guide



***1. If it is difficult to unlock the Desk Riser and/or pressing the Height Adjustment Paddle provides little to no assistance.**

Using one **8mm Wrench**, hold the **Inner Nut**. With the second **8mm Wrench**, loosen the **Outer Nut** so that it moves towards the **Cable End** and is no longer touching the **Inner Nut**. Next, tighten the **Inner Nut 1-2 turns** using the **8mm Wrench**. While tightening, squeeze the **Cable End** with your fingers so it does not rotate. Last, while holding the **Inner Nut** with the one **8mm Wrench**, tighten the **Outer Nut** against the **Inner Nut** using the second **8mm Wrench**.

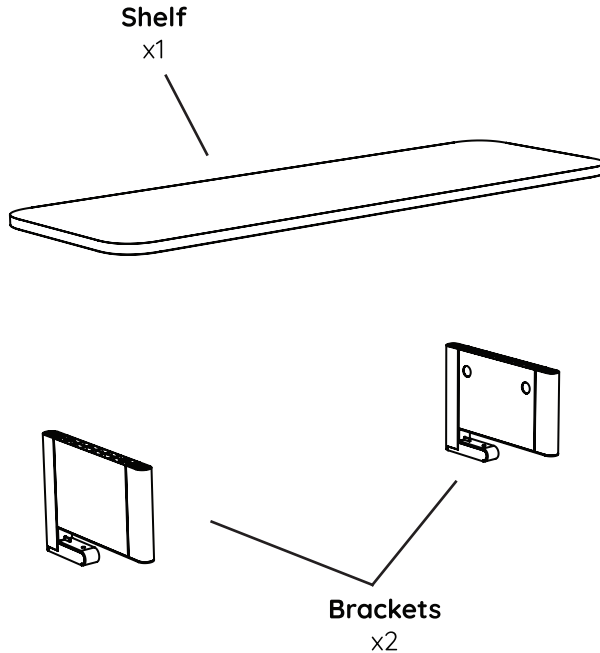
9. User Guide



***2. If the Desk Riser raises up by itself without pressing the Height Adjustment Paddle.**

Using one **8mm Wrench**, hold the **Inner Nut**. With the second **8mm Wrench**, loosen the **Outer Nut** so that it moves towards the **Cable End** and is no longer touching the **Inner Nut**. Next, loosen the **Inner Nut 1-2 turns** using the **8mm Wrench**. While loosening, squeeze the **Cable End** with your fingers so it does not rotate. Last, while holding the **Inner Nut** with the one **8mm Wrench**, tighten the **Outer Nut** against the **Inner Nut** using the second **8mm Wrench**.

1. Desk Riser Shelf (Optional)



Included Hardware



Camlock Post
x4



Camlock Anchor
x4

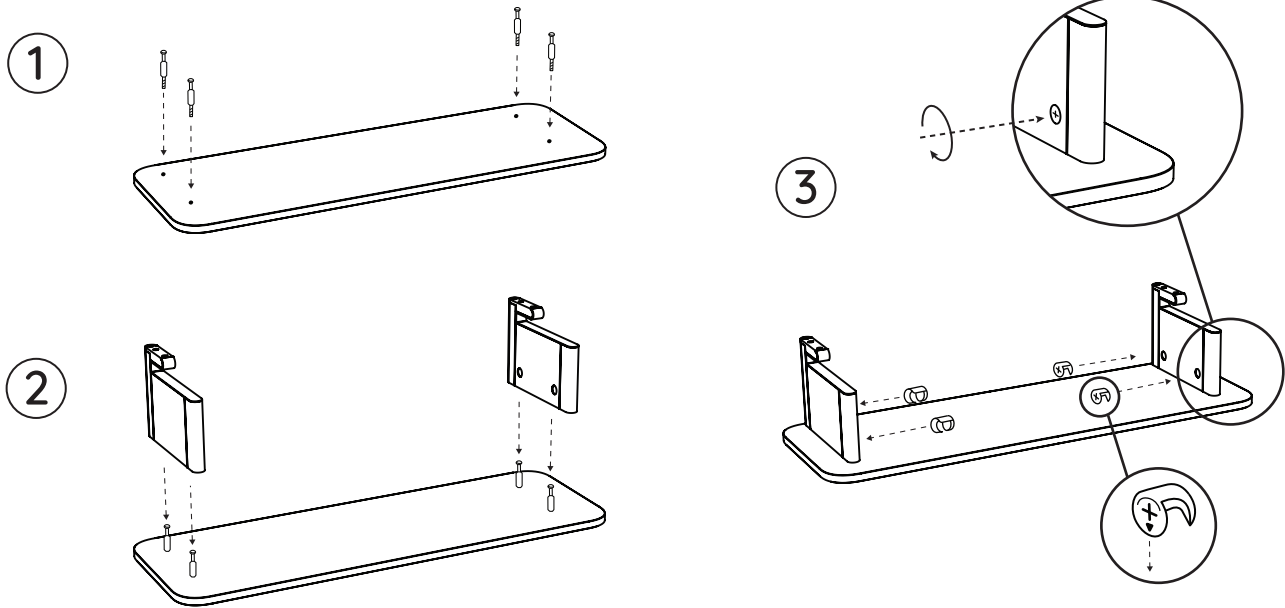


Shelf Screws
x2



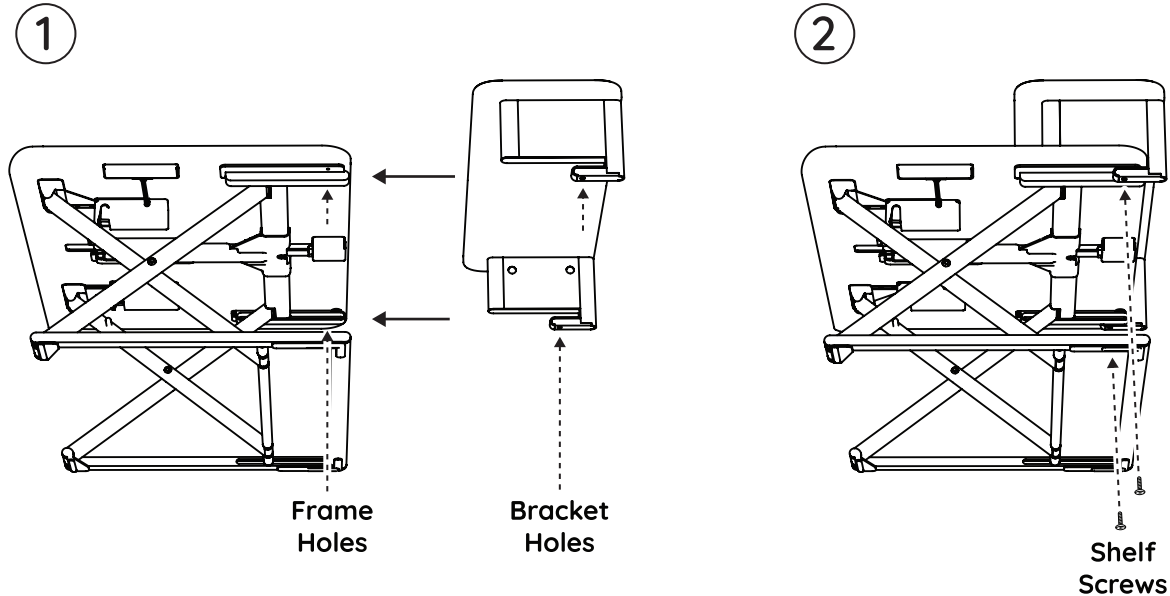
Phillips Screwdriver
x1

2. Desk Riser Shelf (Optional)



Lay the **Desk Riser Shelf** upside down on a clean flat surface. Align and securely screw the **Camlock Posts** (x4) to the bottom side of the Shelf using the **Phillips Screwdriver** (x1). Align the **Brackets** (x2) over the installed Camlock Posts and push down into place. Insert the **Camlock Anchors** (x4) into the brackets with the arrow facing down and then securely tighten with the **Phillips Screwdriver**.

3. Desk Riser Shelf (Optional)



Carefully slide the assembled Shelf on the back edge of the Desk Riser Desktop, making sure that the Brackets sit on the outside of the Desk Riser frame. Align the **Bracket Holes** over the Desk Riser **Frame Holes** and tightly secure the **Shelf Screws** (x2) using the included **Phillips Screwdriver**.

Contact

Have a question, comment, or suggestion?

hello@branchfurniture.com
branchfurniture.com

Branch